

1.) Customer details:

Order number*:

Date:

Name*:

Address*:

Zip code*: City*:

Tel. no*: E-mail*:

*Required fields

2.) return items*:

Reason of return:

A. Unsatisfied with product

B. Damaged delivery

C. Broken after use

D. Expiry date

E. Wrong product ordered

F. Wrong product delivered

G. Wrong size

H. Complaint [please explain]:

Returning complete order

Quantity	Reason	Item code	Item description	Quantity	Reason	Item code	Item description
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

The purchase amount will be reimbursed to your bankaccount, without additional costs.

Complete the form and print it. Send the package (including the return form) to:

10KATE, Televisieweg 155, 1322 BH Almere - NL [No delivery costs]

Shipment:

- Attach a copy of this form with received RET-number to the return package and clearly mention the RET-number on the outside of the package.
- The order should be send return as soon as possible and within 14 days after receiving the RET-number.
- The return items should be unopened, in original package and undamaged.
- Pack the return items in a firm package to prevent damage during transport.
- Always keep the proof of shipping!
- Returns that do not meet the conditions mentioned above, can not be processed.

For questions you can always contact our customer service on +31 644006555 or via our contact form on the website.

RET-NUMBER

[Print form](#)